

General Terms and Conditions

Important Information about Your Order

If the group is reduced to fewer than 3 participants, we reserve the right to consolidate groups or to reduce the total number of lessons.

Due to flexible organization, actual instructors may change on multiple occasions.

We reject any liability whatsoever for all accidents which may occur during or before ski lessons. Accident and liability insurance are a personal matter for course participants.

Fee reimbursement due to injury or illness is only possible with a physician & doctor's attestation. Only unused days (remaining difference) are reimbursed.

Lessons cancelled due to prevailing weather conditions (force majeure) are not made up. Private courses are held in all weather conditions. The course ticket is non-transferrable! Unused course days are forfeited!

All deliveries and services of the ski school resulting from online bookings via the Internet or other online services are subject to these terms and conditions.

We do not charge anything for cancellations 48 hours before a class or private lesson. If you cancel the lessons within 48 hours before the tuition full payment is required.

Covid 19 Guests with symptoms of illness are not allowed to attend classes
A right to reimbursement of tuition is given with a valid medical certificate from a local doctor from the following day.

Online Content

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Payment



Credit card payments in favour of the ski school are collected by TREKKSOFT AG, Hauptstrasse 15, 3800 Matten, Switzerland ("TREKKSOFT"). TREKKSOFT will appear as TREKKSOFT TOUR BOOKING on your credit card statement. The domain where you enter and process your payment is owned and operated by TREKKSOFT. Please send an e-mail to support@payyo.ch for all inquiries regarding your credit card payments and chargebacks.

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Booking and Reservation of Ski and Snowboard Courses

Fees for ski courses do not include use of ski lifts. The ski school does not provide compensation for instructional time lost due to interruptions in lift service.

Rental and Reservation of Ski and Snowboard Equipment

Each person renting equipment is liable up to the full retail price of the rented items for the return of equipment in a proper condition.

The rental business is entitled to demand some form of security, be that a security deposit or the leaving of an identification document (i.e. passport, official I.D., driving license). Such a security does not constitute a possible purchase price for the equipment.

Jurisdiction, Place of Delivery and Legal Options

Place of delivery is the headquarters of the ski school Kleine Scheidegg / ski rental centre. In the event of dispute, the court with jurisdiction at the location of the headquarters of the ski school Kleine Scheidegg / ski rental centre will adjudicate the matter. All matters are governed by the Swiss law. The contractual language is German.

Kleine Scheidegg, 6. June 2022